

RESEARCH PARTICIPANT COMPLAINT OR COMMENT FORM

Instructions: The Campus IRB assesses the effectiveness of its operations and makes every effort to address the concerns or complaints of research participants. If you have comments or concerns, please complete the form below and submit to Campus IRB. The completion of this form will only be used for internal quality improvement purposes to help the Campus IRB better serve your needs. You do not need to write your name or any other identifying information on this form. However, if you would like for the Campus IRB to follow-up with you, we will need a way to contact you. The Campus IRB will make an effort to contact you at the earliest possibility. If you have matter that needs attention, do not hesitate to telephone our office directly at (573) 882-9585.

You will not be penalized for any answers you provide, or declining to complete this form.

In advance, we appreciate your participation.

CAMPUS IRB

Please answer each question below. Please feel free to SKIP any question you do not want to answer.

1. Which category best describes you?

- Research Participant
- Friend of Research Participant
- Family of Research Participant
- Students
- Faculty/Staff
- Agency members/staffs
- Community Members
- Board members/staff

2. Please describe your complaint or concern?

3. Were you or others injured while participating in research? (If YES, please explain how the injury occurred, what action was taken, whether you received medical treatment, and whether the injuries were reported to the researcher). PLEASE be as specific as possible.

- YES
- NO
- N/A

Comments

4. Did you contact the lead researcher about your concern? (If YES, please explain the details).

- YES
- NO
- N/A
- Comments

5. How would you rate the service you received from the Campus IRB?

- 0 = POOR
- 1 = BELOW AVERAGE
- 2 = AVERAGE
- 3 = ABOVE AVERAGE
- 4 = OUTSTANDING

Comments:

RECOMMENDATIONS:

1. Do you have any recommendations to help us address your concern?

Comments:

2. If you would like to be contacted, please provide the contact information below:

Comments:

THANK YOU!